PRESS RELEASE

MAJOR FAULT EXPERIENCED AT POWER STATION

A major fault was experienced at the Power Station at around 06:00 today, Thursday 19 January. This has resulted in generator No. 1 requiring significant repair and generator No. 5 also requiring minor repair.

Work is continuing on repairing generator No. 5 but unfortunately generator No. 1 requires a replacement part. This is currently being sourced.

Whilst the Power Station has three main generators (No. 1, No. 2 and No. 3) and a smaller generator, No. 5, which is primarily used to cover peak periods, this fault unfortunately coincides with generator No. 2 currently being offline (alternator overseas for refurbishment) for its annual major overhaul. This means that the Power Station is currently generating electricity for the Island using only generator No. 3.

Generator No. 3 can comfortably provide enough electricity to the Island outside of peak demand periods. However, there is a risk that if for any reason Generator No. 3 should go offline, only the smaller generator might be available. The smaller generator does not have sufficient capacity to meet the needs of the entire island.

This means that there is now a risk that should further problems be experienced or demand for electricity across the Island too great, it is possible that Connect Saint Helena Ltd might have to introduce a period of managed load shedding. This is the worst case scenario and all efforts are being taken to avoid this.

To minimise risk to Generator No. 3, Connect Saint Helena Ltd is requesting that consumers take a number of precautionary measures. Connect Saint Helena Ltd requests consumers to:

- Reduce electricity consumption to essential needs only.
- Back-up IT systems.
- For those with back-up generators, please ensure that these are fueled and ready to be used if needed.

Connect Saint Helena Ltd has already contacted those consumers with large loads directly to ask that they reduce consumption and not operate heavy electrical equipment during this period.

These are very unfortunate and unforeseen circumstances. Please be assured that every effort possible is being taken to ensure continuity of electricity supply. These measures are precautionary and are intended to reduce the risk of generator overload.

The advice to reduce consumption will remain in place until at least Monday, 23 January. An update will then be provided at this point. We thank the public for their understanding and support.

Queries can be directed to Connect Saint Helena Ltd via tel: 22255 or email enquiries@connect.co.sh

Connect Saint Helena Ltd – 19 January 2023