



Seales Corner · Jamestown · Island of St Helena · SAO · STHL 1ZZ
tel. 22255 · enquiries@connect.co.sh

Possible Water Leak Detected

Dear Customer

Our meter reader has taken your quarterly water readings and have found the usage to be higher than normal. (see below).

You may have a leak which would result in the high usage. Possible reasons could include leaking taps, running or overflowing toilet (toilets with internal overflows can sometimes be difficult to detect), leaking pipes etc.

A water leak can be confirmed if you turn off the water inside and outside your residence. Check your meter, if the red numbers are moving it is highly likely that you have a water leak.

If you feel you have a water leak you should contact your plumber immediately to get this repaired.

If you have any further queries please contact the Billing Administrator (Metering) at Connect Saint Helena Ltd on telephone no 22255 during normal working hours or email Anita.Peters@connect.co.sh.

Previous reading		Date:	New Reading		Date:
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