

ELECTRICITY														
FINANCIAL YEAR	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23				Full Year 2022/23
	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Q1	Q2	Q3	Q4	
Tariff Charges & Average Bills														
Bands														
Standing Charge (1 Phase)	£/quarter	£ 11.00	£ 11.50	£ 11.79	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Standing Charge (3 Phase)	£/quarter	£ 33.00	£ 34.50	£ 35.36	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Tariff Low User Band (up to 400)	£/kWh	£ 0.212	£ 0.22	£ 0.23	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff Medium User Band (401 - 1000)	£/kWh	£ 0.363	£ 0.38	£ 0.39	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff High User Band (1,000+)	£/kWh	£ 0.396	£ 0.42	£ 0.43	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46
Average Tariff														
Domestic	£/kWh	£ 0.296	£ 0.309	£ 0.320	£ 0.314	£ 0.309	£ 0.308	£ 0.307	£ 0.308	£ 0.309	£ 0.306	£ 0.309	£ 0.311	£ 0.308
Commercial / Government	£/kWh	£ 0.407	£ 0.432	£ 0.441	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460
Overall	£/kWh	£ 0.354	£ 0.370	£ 0.382	£ 0.392	£ 0.393	£ 0.395	£ 0.393	£ 0.383	£ 0.385	£ 0.388	£ 0.386	£ 0.382	0.353158215
Total Tariff Revenue	£	3,077,699	3,280,403	3,621,883	3,841,496	3,877,731	4,001,124	4,044,861	3,594,694	3,448,599	856,666	846,151	810,095	873,594
Average Domestic Daily Bill	£/day	£ 1.47	£ 1.58	£ 1.66	£ 1.59	£ 1.51	£ 1.48	£ 1.41	£ 1.67	£ 1.59	£ 1.51	£ 1.58	£ 1.63	£ 1.57
Average Domestic Annual Bill	£/annum	£ 536	£ 577	£ 605	£ 580	£ 551	£ 540	£ 516	£ 609	£ 580	£ 552	£ 578	£ 595	£ 573
Average Overall Daily Bill	£/day	£ 3.17	£ 3.20	£ 3.52	£ 3.67	£ 3.69	£ 3.76	£ 3.55	£ 3.50	£ 3.42	£ 3.48	£ 3.42	£ 3.25	£ 2.17
Average Overall Annual Bill	£/annum	£ 1,155	£ 1,168	£ 1,286	£ 1,340	£ 1,346	£ 1,374	£ 1,295	£ 1,278	£ 1,249	£ 1,269	£ 1,249	£ 1,188	£ 793
Numbers of Customers and Units Billed														
Consumer Meters														
Domestic	Number	2,377	2,398	2,441	2,462	2,498	2,547	2,562	2,280	2,345	2,279	2,293	2,285	2,317
Commercial	Number	248	254	253	294	302	316	297	300	303	293	299	298	302
Government	Number	133	133	132	120	119	120	118	103	105	105	106	112	105
Total	Number	2,758	2,785	2,826	2,876	2,919	2,983	2,977	2,683	2,753	2,677	2,698	2,695	2,724
Billed														
Domestic Low User	kWh	2,683,694	2,762,432	2,847,301	2,859,848	2,884,869	2,959,217	2,809,533	2,990,734	2,793,201	680,688	670,704	671,868	697,842
Domestic Medium User	kWh	1,273,362	1,304,215	1,358,977	1,296,669	1,307,689	1,278,564	1,290,306	1,288,993	1,379,114	307,144	343,199	348,649	323,894
Domestic High User	kWh	351,256	407,036	410,463	392,208	259,003	224,332	199,697	226,838	237,961	39,865	59,639	73,290	55,260
Commercial	kWh	3,702,535	3,429,332	3,860,216	4,250,821	4,356,120	4,492,906	4,256,579	3,058,449	3,067,448	771,477	717,189	640,165	82,142
Government	kWh	895,215	786,089	926,221	917,889	1,103,056	1,344,854	1,191,345	1,342,596	1,414,558	382,115	385,185	352,357	362,719
Street Lighting (Government)	kWh	102,503	104,563	104,776	107,389	91,513	82,374	59,768	34,752	32,853	8,235	8,235	8,235	8,235
Used in Production (Power Station)	kWh	567,672	594,545	515,034	476,237	499,129	484,028	467,146	499,177	450,059	105,034	115,319	93,873	76,885
Total	kWh	9,576,237	9,388,212	10,022,988	10,300,861	10,501,379	10,866,275	10,274,374	9,441,539	9,375,194	2,294,558	2,299,470	2,188,437	1,606,977
Annual Average Consumption														
Domestic	kWh	1,813	1,865	1,891	1,848	1,782	1,752	1,678	1,977	1,881	1,804	1,873	1,915	1,859
Commercial	kWh	14,930	13,501	15,258	14,459	14,424	14,218	14,321	10,195	10,114	10,532	9,595	8,593	1,088
Government	kWh	7,502	6,697	7,811	8,542	10,038	11,894	10,603	13,372	13,785	3,718	3,712	3,220	3,533
Combined	kWh	3,266	3,158	3,364	3,416	3,427	3,480	3,294	3,333	3,242	2,834	2,801	2,707	1,838
Daily Average Consumption														
Domestic	kWh	5.0	5.1	5.2	5.1	4.9	4.8	4.6	5.4	5.2	4.9	5.1	5.2	5.1
Commercial	kWh	40.9	37.0	41.8	39.6	39.5	39.0	39.3	27.9	27.7	28.9	26.3	23.5	3.0
Government	kWh	20.6	18.3	21.4	23.4	27.5	32.6	29.0	36.6	37.8	10.2	10.2	8.8	9.7
Combined	kWh	8.9	8.7	9.2	9.4	9.4	9.5	9.0	9.1	8.9	7.8	7.7	7.4	5.0
Electricity Generation														
Generation														
Diesel	kWh	9,593,636	8,619,989	8,038,875	8,490,816	8,708,038	8,943,645	8,965,414	8,198,057	8,548,822	2,106,585	2,102,040	2,057,937	2,245,288
Wind	kWh	1,008,245	2,336,690	2,453,329	2,144,789	1,974,134	2,069,749	1,841,978	1,726,788	1,258,144	214,159	288,523	305,842	170,002
Solar	kWh	68,080	106,341	801,608	861,761	894,891	997,219	996,974	988,343	971,049	239,140	196,362	275,909	255,446
Other	kWh	-	-	-	-	-	-	-	-	-	-	-	-	-
Total	kWh	10,669,961	11,063,020	11,293,812	11,497,366	11,577,063	12,010,613	11,804,366	10,913,188	10,778,015	2,559,884	2,586,925	2,639,688	2,670,736
Generation % by Source														
Diesel	%	89.9%	77.9%	71.2%	73.9%	75.2%	74.5%	75.9%	75.1%	79.3%	82.3%	81.3%	78.0%	84.1%
Wind	%	9.4%	21.1%	21.7%	18.7%	17.1%	17.2%	15.6%	15.8%	11.7%	8.4%	11.2%	11.6%	6.4%
Solar	%	0.6%	1.0%	7.1%	7.5%	7.7%	8.3%	8.4%	9.1%	9.0%	9.3%	7.6%	10.5%	9.6%
Other	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fuel Used														
Quantity	kiloitre	2,448	2,208	2,086	2,147	2,218	2,027	2,017	1,927	1,963	515	510	497	540
Cost	£M	1,767	1,471	1,137	1,141	1,141	1,703	1,837	1,427	1,606	0.377	0.539	0.521	0.511

WASTE WATER															
FINANCIAL YEAR	2022/23											Full Year 2022/23			
	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Q1	Q2	Q3	Q4
Tariff Charges & Average Bills															
Bands															
Standing Charge (Domestic)	£/quarter	£ 10.45	£ 11.50	£ 11.79	£ 12.50	£ 15.00	£ 18.00	£ 18.00	£ 19.80	£ 21.78	£ 21.78	£ 21.78	£ 21.78	£ 21.78	£ 21.78
Standing Charge (Comm & Gov)	£/quarter	£ 16.50	£ 18.15	£ 18.61	£ 19.73	£ 23.68	£ 28.43	£ 28.43	£ 31.26	£ 34.39	£ 34.39	£ 34.39	£ 34.39	£ 34.39	£ 34.39
Total Sewage Tariff Revenue	£	39,490	46,504	57,345	63,294	69,298	90,167	25,119	106,459	117,149	29,774	29,879	29,974	30,201	119,828.00
Average Domestic Daily Bill	£/day	£ 0.11	£ 0.13	£ 0.13	£ 0.14	£ 0.16	£ 0.20	£ 0.20	£ 0.22	£ 0.24	£ 0.24	£ 0.24	£ 0.24	£ 0.24	£ 0.24
Average Domestic Annual Bill	£/annum	£ 42	£ 46	£ 47	£ 50	£ 60	£ 72	£ 72	£ 79	£ 87	£ 87	£ 87	£ 87	£ 87	£ 87
Average Overall Daily Bill	£/day	£ 0.12	£ 0.13	£ 0.14	£ 0.14	£ 0.17	£ 0.21	£ 0.21	£ 0.23	£ 0.25	£ 0.25	£ 0.25	£ 0.25	£ 0.25	£ 0.25
Average Overall Annual Bill	£/annum	£ 44	£ 49	£ 50	£ 53	£ 64	£ 77	£ 77	£ 85	£ 92	£ 93	£ 93	£ 93	£ 93	£ 93
Numbers of Customers															
Sewage															
Domestic Connections	Number	1,087	1,093	1,111	1,119	1,124	1,124	1,130	1,177	1,192	1,173	1,185	1,186	1,199	
Commercial Connections	Number	65	68	68	71	79	86	91	97	91	93	95	93	96	
Government Connections	Number	45	46	49	50	52	54	53	60	51	52	49	49	51	
Total	Number	1,197	1,207	1,228	1,240	1,255	1,264	1,274	1,334	1,334	1,318	1,329	1,328	1,346	

WATER															
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23				Full Year 2022/23
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Q1	Q2	Q3	
Tariff Charges & Average Bills															
Bands															
Standing Charge (Dom & Agri)	£/quarter	£ 6.60	£ 7.00	£ 7.18	£ 7.18	£ 8.61	£ 10.33	£ 10.33	£ 11.36	£ 12.50	£ 12.50	£ 12.50	£ 12.50	£ 12.50	£ 12.50
Standing Charge (Comm & Gov)	£/quarter	£ 19.80	£ 21.00	£ 21.53	£ 21.53	£ 25.83	£ 31.00	£ 31.00	£ 33.10	£ 36.41	£ 36.41	£ 36.41	£ 36.41	£ 36.41	£ 36.41
Domestic Treated up to 15m ³	£/m ³	£ 0.86	£ 0.90	£ 0.93	£ 0.97	£ 1.16	£ 1.39	£ 1.39	£ 1.53	£ 1.69	£ 1.69	£ 1.69	£ 1.69	£ 1.69	£ 1.69
Domestic Treated above 15m ³	£/m ³	£ 1.14	£ 1.20	£ 1.23	£ 1.28	£ 1.53	£ 1.84	£ 1.84	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Domestic Treated 16 - 25m ³	£/m ³	-	-	-	-	-	-	-	£ 2.02	£ 2.22	£ 2.22	£ 2.22	£ 2.22	£ 2.22	£ 2.22
Domestic Treated over 25m ³	£/m ³	-	-	-	-	-	-	-	£ 3.97	£ 4.37	£ 4.37	£ 4.37	£ 4.37	£ 4.37	£ 4.37
Commercial	£/m ³	£ 2.24	£ 2.35	£ 2.41	£ 2.51	£ 3.10	£ 3.61	£ 3.61	£ 3.97	£ 4.37	£ 4.37	£ 4.37	£ 4.37	£ 4.37	£ 4.37
Untreated	£/m ³	£ 0.57	£ 0.60	£ 0.62	£ 0.64	£ 0.77	£ 0.92	£ 0.92	£ 1.01	£ 1.11	£ 1.11	£ 1.11	£ 1.11	£ 1.11	£ 1.11
Average Tariff															
Domestic	£/m ³	£ 1.32	£ 1.38	£ 1.42	£ 1.48	£ 1.79	£ 2.12	£ 2.14	£ 2.30	£ 2.47	£ 2.91	£ 2.97	£ 2.98	£ 2.98	£ 3.02
Commercial Treated	£/m ³	£ 2.48	£ 2.74	£ 2.75	£ 2.86	£ 3.61	£ 4.29	£ 4.61	£ 5.37	£ 5.67	£ 3.67	£ 3.73	£ 3.77	£ 3.77	£ 3.76
Government Treated	£/m ³	£ -	£ -	£ 2.51	£ 2.78	£ 3.14	£ 3.64	£ 3.64	£ 4.00	£ 4.40	£ 2.82	£ 2.83	£ 3.04	£ 3.04	£ 3.12
Untreated	£/m ³	£ 1.02	£ 1.15	£ 1.15	£ 1.25	£ 1.46	£ 1.69	£ 1.11	£ 1.11	£ 1.11	£ 2.86	£ 2.62	£ 2.85	£ 2.85	£ 2.98
Agricultural	£/m ³	£ 0.92	£ 0.84	£ 0.82	£ 0.94	£ 1.19	£ 1.42	£ 1.04	£ 1.04	£ 1.04	£ 1.30	£ 1.32	£ 1.30	£ 1.30	£ 1.12
Combined	£/m ³	£ 1.57	£ 1.53	£ 1.57	£ 1.67	£ 1.98	£ 2.34	£ 2.25	£ 1.83	£ 1.93	£ 2.64	£ 2.68	£ 2.64	£ 2.64	£ 2.60
Total Water Tariff Revenue	£	397,642	441,562	468,813	440,769	458,271	458,271	585,384	589,283	772,172	188,859	179,412	183,214	206,502	757,987
Average Domestic Daily Bill	£/day	£ 0.29	£ 0.31	£ 0.32	£ 0.31	£ 0.36	£ 0.45	£ 0.43	£ 0.24	£ 0.33	£ 0.65	£ 0.61	£ 0.64	£ 0.71	
Average Domestic Annual Bill	£/annum	£ 106	£ 115	£ 117	£ 113	£ 131	£ 164	£ 157	£ 88	£ 120	£ 239	£ 222	£ 232	£ 260	
Average Overall Daily Bill	£/day	£ 0.43	£ 0.40	£ 0.43	£ 0.41	£ 0.44	£ 0.55	£ 0.48	£ 0.36	£ 0.48	£ 0.67	£ 0.65	£ 0.67	£ 0.75	
Average Overall Annual Bill	£/annum	£ 155	£ 145	£ 157	£ 148	£ 162	£ 201	£ 177	£ 132	£ 174	£ 245	£ 238	£ 246	£ 275	
Number of Customers and Units Billed															
Consumer Meters															
Domestic Treated	Number	2,129	2,172	2,200	2,223	2,261	2,301	2,301	2,394	2,043	1,991	1,967	1,959	2,006	2,006
Commercial Treated	Number	229	236	238	218	167	169	158	164	140	139	142	153	146	146
Government Treated	Number	2	2	3	22	85	90	95	95	81	82	81	93	82	82
Untreated	Number	293	294	298	297	285	282	273	289	203	189	179	195	193	193
Agricultural	Number	202	257	265	267	280	297	297	298	197	180	147	183	201	201
Total	Number	2,855	2,961	3,004	3,027	3,078	3,139	3,124	3,140	2,664	2,589	2,516	2,583	2,628	2,628
Billed															
Domestic Treated to 15m ³	m ³	90,428	94,859	97,084	94,029	93,652	99,720	97,735	91,534	99,030	24,623	22,264	22,460	23,678	93,025
Domestic Treated above 15m ³	m ³	80,400	85,453	84,189	75,219	71,404	78,178	70,522	-	-	-	-	-	-	-
Domestic Treated 16 - 25m ³	m ³	-	-	-	-	-	-	-	33,728	32,285	8,557	7,572	7,983	9,163	33,725
Domestic Treated over 25m ³	m ³	-	-	-	-	-	-	-	31,793	31,483	7,610	6,906	7,645	10,236	32,397
Commercial Treated	m ³	75,318	50,736	59,454	53,868	33,984	30,898	19,601	15,463	15,721	2,928	2,946	3,853	4,025	13,752
Government Treated	m ³	-	-	110	319	9,782	16,504	16,036	21,947	19,097	6,692	6,275	4,560	4,825	22,352
Untreated	m ³	17,109	14,909	16,103	13,898	14,240	15,218	14,809	13,209	13,212	1,482	2,969	3,320	3,637	11,408
Agricultural	m ³	15,408	30,490	38,198	25,468	23,039	24,362	25,996	18,756	28,865	4,800	3,118	5,479	8,477	21,874
Total	m³	278,303	276,447	295,138	262,801	246,101	264,880	244,699	226,430	239,693	56,692	52,050	55,299	64,041	228,082
Annual Average Consumption															
Domestic Treated	litre	80,070	83,017	82,397	76,135	73,001	77,313	73,123	65,604	79,686	20,487	18,679	19,442	21,474	80,083
Commercial Treated	litre	328,900	214,983	249,807	247,101	203,497	182,828	124,057	94,287	112,293	21,065	20,746	25,183	27,568	94,563
Government Treated	litre	-	-	36,667	14,500	115,082	183,378	168,800	233,397	203,848	81,610	77,469	49,032	58,841	266,953
Untreated	litre	58,392	50,711	54,037	46,795	49,965	53,965	54,245	56,734	60,850	7,523	16,587	17,026	18,845	59,980
Agricultural	litre	76,277	118,638	144,143	95,386	82,282	82,027	87,529	63,034	123,284	26,667	21,211	29,940	42,174	119,992
Combined	litre	97,479	93,363	98,248	86,819	79,955	84,384	78,329	72,111	89,975	21,897	20,688	21,409	24,369	86,789
Daily Average Consumption															
Domestic Treated	litre	219	227	226	209	200	212	200	180	218	56	51	53	59	219
Commercial Treated	litre	901	589	684	677	558	501	340	258	308	58	57	69	76	259
Government Treated	litre	0	0	100	40	315	502	462	639	558	224	212	134	161	731
Untreated	litre	160	139	148	128	137	148	149	155	167	21	45	47	52	164
Agricultural	litre	209	325	395	261	225	225	240	173	338	73	58	82	116	329
Combined	litre	267	256	269	238	219	231	215	198	247	60	57	59	67	238
Average Quarterly Billed															
Domestic Treated	m ³	20.0	20.8	20.6	19.0	18.3	19.3	18.3	16.4	19.9	20.5	18.7	19.4	21.5	
Commercial Treated	m ³	82.2	53.7	62.5	61.8	50.9	45.7	31.0	23.6	28.1	21.1	20.7	25.2	27.6	
Government Treated	m ³	-	-	9.2	3.6	28.8	45.8	42.2	58.3	51.0	81.6	77.5	49.0	58.8	
Untreated	m ³	14.6	12.7	13.5	11.7	12.5	13.5	13.6	14.2	15.2	7.5	16.6	17.0	18.8	
Agricultural	m ³	19.1	29.7	36.0	23.8	20.6	20.5	21.9	15.8	30.8	26.7	21.2	29.9	42.2	
Combined	m³	24.4	23.3	24.6	21.7	20.0	21.1	19.6	18.0	22.5	5.5	5.2	5.4	6.1	
Water Supply															
Source															
Redhill	m ³	127,597	159,343	167,896	148,480	165,065	166,061	129,745	135,089	141,315	32,305	29,071	35,269	35,043	131,688
Hutts Gate	m ³	103,968	110,399	120,490	122,722	128,144	136,799	120,008	117,334	122,966	27,392	22,418	25,783	28,706	104,299
Jamestown	m ³	71,645	91,271	91,205	100,631	105,571	90,419	80,497	78,340	74,155	18,460	18,108	18,358	22,203	77,129
Levelwood	m ³	19,599	24,919	25,982	34,356	50,340	50,340	69,027	42,339	43,729	9,688	10,757	14,206	14,700	49,351
Untreated	m ³	63,310	45,582	68,567	43,762	70,601	73,288	60,345	52,158	54,572	11,104	17,075	19,428	30,803	78,410
Total	m³	386,119	431,514	474,140	449,951	519,721	517,007	459,622	425,260	436,737	98,949	97,429	113,044	131,455	440,877
Supply % by Source															
Redhill	%	33.0%	36.9%	35.4%	33.0%	31.8%	32.1%	28.2%	31.8%	32.4%	32.6%	29.8%	31.2%	26.7%	
Hutts Gate	%	26.9%	25.6%	25.4%	27.3%	24.7%	26.5%	2							