

ELECTRICITY											
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills											
Bands											
Standing Charge (1 Phase)	£/quarter	£ 11.00	£ 11.50	£ 11.79	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Standing Charge (3 Phase)	£/quarter	£ 33.00	£ 34.50	£ 35.36	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Tariff Low User Band (up to 400)	£/kWh	£ 0.212	£ 0.22	£ 0.23	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff Medium User Band (401 - 1000)	£/kWh	£ 0.363	£ 0.38	£ 0.39	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff High User Band (1,000+)	£/kWh	£ 0.396	£ 0.42	£ 0.43	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46
Average Tariff											
Domestic	£/kWh	£ 0.296	£ 0.309	£ 0.320	£ 0.314	£ 0.309	£ 0.308	£ 0.308	£ 0.308	£ 0.309	£ 0.309
Commercial / Government	£/kWh	£ 0.407	£ 0.432	£ 0.441	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460
Overall	£/kWh	£ 0.354	£ 0.372	£ 0.382	£ 0.393	£ 0.393	£ 0.393	£ 0.396	£ 0.387	£ 0.386	£ 0.387
Total Tariff Revenue	£	3,077,699	3,280,403	3,621,883	3,841,496	3,877,731	4,001,124	1,044,861	3,594,694	3,448,599	3,386,506
Average Domestic Daily Bill	£/day	£ 1.47	£ 1.58	£ 1.66	£ 1.59	£ 1.51	£ 1.50	£ 1.42	£ 1.67	£ 1.57	£ 1.56
Average Domestic Annual Bill	£/annum	£ 537	£ 577	£ 605	£ 580	£ 551	£ 548	£ 519	£ 609	£ 574	£ 569
Average Overall Daily Bill	£/day	£ 3.16	£ 3.33	£ 3.52	£ 3.70	£ 3.72	£ 3.74	£ 3.71	£ 3.70	£ 3.43	£ 3.44
Average Overall Annual Bill	£/annum	£ 1,155	£ 1,214	£ 1,286	£ 1,350	£ 1,358	£ 1,365	£ 1,355	£ 1,350	£ 1,251	£ 1,257
Numbers of Customers and Units Billed											
Consumer Meters											
Domestic	Number	2,377	2,398	2,441	2,462	2,498	2,547	2,562	2,280	2,345	2,317
Commercial	Number	248	254	253	294	302	316	297	300	303	302
Government	Number	133	133	132	120	119	120	118	103	105	105
Total	Number	2,758	2,785	2,826	2,876	2,919	2,983	2,977	2,683	2,753	2,724
Billed											
Domestic Low User	kWh	2,688,996	2,762,432	2,847,301	2,859,848	2,884,869	3,029,707	2,809,533	2,990,734	2,740,851	2,721,102
Domestic Medium User	kWh	1,273,362	1,304,215	1,358,977	1,296,669	1,307,689	1,278,564	1,290,306	1,288,993	1,379,114	1,322,886
Domestic High User	kWh	351,256	407,036	410,463	392,208	259,003	224,332	215,435	226,886	237,961	230,259
Commercial	kWh	3,702,535	3,741,286	3,860,216	4,250,821	4,356,120	4,407,754	4,508,269	3,479,007	3,207,723	3,068,665
Government	kWh	895,215	786,089	930,912	986,985	1,182,906	1,344,856	1,311,435	1,342,596	1,322,830	1,482,616
Street Lighting (Government)	kWh	98,519	99,800	101,229	102,429	86,697	65,127	59,768	35,615	32,945	23,022
Used in Production (Power Station)	kWh	567,672	594,545	515,034	476,237	499,129	484,028	467,146	499,177	450,059	391,111
Total	kWh	9,577,555	9,695,403	10,024,132	10,365,197	10,576,413	10,834,368	10,661,892	9,863,008	9,371,483	9,239,661
Annual Average Consumption											
Domestic	kWh	1,815	1,866	1,891	1,848	1,782	1,780	1,684	1,977	1,858	1,845
Commercial	kWh	14,930	14,729	15,258	14,459	14,424	13,949	15,179	11,597	10,587	10,161
Government	kWh	7,472	6,661	7,819	9,078	10,669	11,750	11,620	13,381	12,912	14,339
Combined	kWh	3,267	3,268	3,365	3,438	3,452	3,470	3,425	3,490	3,241	3,248
Daily Average Consumption											
Domestic	kWh	5.0	5.1	5.2	5.1	4.9	4.9	4.6	5.4	5.1	5.1
Commercial	kWh	40.9	40.4	41.8	39.6	39.5	38.2	41.6	31.8	29.0	27.8
Government	kWh	20.5	18.2	21.4	24.9	29.2	32.2	31.8	36.7	35.4	39.3
Combined	kWh	9.0	9.0	9.2	9.4	9.5	9.5	9.4	9.6	8.9	8.9
Electricity Generation											
Generation											
Diesel	kWh	9,593,636	8,619,989	8,038,875	8,490,816	8,708,038	8,943,645	8,965,414	8,198,057	8,548,822	8,511,850
Wind	kWh	1,008,245	2,336,690	2,453,329	2,144,789	1,974,134	2,069,749	1,841,978	1,726,788	1,258,144	978,526
Solar	kWh	68,080	106,341	801,608	861,761	894,891	997,219	996,974	988,343	971,049	966,857
Other	kWh	-	-	-	-	-	-	-	-	-	-
Total	kWh	10,669,961	11,063,020	11,293,812	11,497,366	11,577,063	12,010,613	11,804,366	10,913,188	10,778,015	10,457,233
Generation % by Source											
Diesel	%	89.9%	77.9%	71.2%	73.9%	75.2%	74.5%	75.9%	75.1%	79.3%	81.4%
Wind	%	9.4%	21.1%	21.7%	18.7%	17.1%	17.2%	15.6%	15.8%	11.7%	9.4%
Solar	%	0.6%	1.0%	7.1%	7.5%	7.7%	8.3%	8.4%	9.1%	9.0%	9.2%
Other	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fuel Used											
Quantity	kilolitre	2,448	2,208	2,086	2,147	2,218	2,027	2,017	1,927	1,963	2,062
Cost	£M	1.852	1.566	1.222	1.287	1.548	1.703	1.839	1.457	1.605	2.890

WASTE WATER

FINANCIAL YEAR	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year

Tariff Charges & Average Bills

Bands		£	£	£	£	£	£	£	£	£	£	£
Standing Charge (Domestic)	£/quarter	10.45	11.50	11.79	12.50	15.00	18.00	18.00	19.80	21.78	21.78	
Standing Charge (Comm & Gov)	£/quarter	16.50	18.15	18.61	19.73	23.68	28.43	28.43	31.26	34.39	34.39	
Total Sewage Tariff Revenue	£	39,490	46,504	57,345	63,294	69,298	90,167	25,119	106,459	117,149	119,828	
Average Domestic Daily Bill	£/day	0.11	0.13	0.13	0.14	0.16	0.20	0.20	0.22	0.24	0.24	
Average Domestic Annual Bill	£/annum	42	46	47	50	60	72	72	79	87	87	
Average Overall Daily Bill	£/day	0.12	0.13	0.14	0.14	0.17	0.21	0.21	0.23	0.25	0.25	
Average Overall Annual Bill	£/annum	44	49	50	53	64	77	77	85	92	93	

Numbers of Customers

Sewage		Number	Number	Number	Number	Number	Number	Number	Number	Number	Number	Number
Domestic Connections	Number	1,087	1,093	1,111	1,119	1,124	1,124	1,130	1,177	1,192	1,199	
Commercial Connections	Number	65	68	68	71	79	86	91	97	91	96	
Government Connections	Number	45	46	49	50	52	54	53	60	51	51	
Total	Number	1,197	1,207	1,228	1,240	1,255	1,264	1,274	1,334	1,334	1,346	

WATER											
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills											
Bands											
Standing Charge (Dom & Agri)	£/quarter	£ 6.60	£ 7.00	£ 7.18	£ 7.18	£ 8.61	£ 10.33	£ 10.33	£ 11.36	£ 12.50	£ 12.50
Standing Charge (Comm & Gov)	£/quarter	£ 19.80	£ 21.00	£ 21.53	£ 21.53	£ 25.83	£ 31.00	£ 31.00	£ 33.10	£ 36.41	£ 36.41
Domestic Treated up to 15m ³	£/m ³	£ 0.86	£ 0.90	£ 0.93	£ 0.97	£ 1.16	£ 1.39	£ 1.39	£ 1.53	£ 1.69	£ 1.69
Domestic Treated above 15m ³	£/m ³	£ 1.14	£ 1.20	£ 1.23	£ 1.28	£ 1.53	£ 1.84	£ 1.84	£ -	£ -	£ -
Domestic Treated 16 - 25m ³	£/m ³	-	-	-	-	-	-	-	£ 2.02	£ 2.22	£ 2.22
Domestic Treated over 25m ³	£/m ³	-	-	-	-	-	-	-	£ 3.97	£ 4.37	£ 4.37
Commercial	£/m ³	£ 2.24	£ 2.35	£ 2.41	£ 2.51	£ 3.10	£ 3.61	£ 3.61	£ 3.97	£ 4.37	£ 4.37
Untreated	£/m ³	£ 0.57	£ 0.60	£ 0.62	£ 0.64	£ 0.77	£ 0.92	£ 0.92	£ 1.01	£ 1.11	£ 1.11
Average Tariff											
Domestic	£/m ³	£ 1.32	£ 1.38	£ 1.42	£ 1.48	£ 1.79	£ 2.12	£ 2.18	£ 2.30	£ 2.47	£ 2.51
Commercial Treated	£/m ³	£ 2.48	£ 2.73	£ 2.75	£ 2.84	£ 3.62	£ 4.29	£ 4.61	£ 5.34	£ 5.67	£ 5.67
Government Treated	£/m ³	-	-	£ 2.51	£ 2.78	£ 3.14	£ 3.64	£ 3.64	£ 4.00	£ 4.40	£ 2.96
Untreated	£/m ³	£ 1.02	£ 1.15	£ 1.15	£ 1.25	£ 1.46	£ 1.69	£ 1.11	£ 1.11	£ 1.11	£ 2.83
Agricultural	£/m ³	£ 0.92	£ 0.84	£ 0.82	£ 0.94	£ 1.19	£ 1.42	£ 1.04	£ 1.04	£ 1.04	£ 1.23
Combined	£/m ³	£ 1.57	£ 1.53	£ 1.57	£ 1.68	£ 1.98	£ 2.34	£ 2.27	£ 1.83	£ 1.93	£ 2.14
Total Water Tariff Revenue	£	397,642	441,562	468,813	440,769	458,271	458,271	585,384	589,283	772,172	757,987
Average Domestic Daily Bill	£/day	£ 0.29	£ 0.31	£ 0.32	£ 0.31	£ 0.36	£ 0.45	£ 0.42	£ 0.24	£ 0.33	£ 2.16
Average Domestic Annual Bill	£/annum	£ 106	£ 115	£ 117	£ 113	£ 131	£ 164	£ 152	£ 88	£ 120	£ 790
Average Overall Daily Bill	£/day	£ 0.43	£ 0.40	£ 0.43	£ 0.41	£ 0.44	£ 0.55	£ 0.48	£ 0.36	£ 0.48	£ 2.38
Average Overall Annual Bill	£/annum	£ 155	£ 146	£ 157	£ 150	£ 161	£ 201	£ 174	£ 133	£ 174	£ 868
Number of Customers and Units Billed											
Consumer Meters											
Domestic Treated	Number	2,129	2,172	2,200	2,223	2,261	2,301	2,301	2,394	2,043	2,006
Commercial Treated	Number	229	236	238	218	167	169	158	164	140	146
Government Treated	Number	2	2	3	22	85	90	95	95	81	82
Untreated	Number	293	294	298	297	285	282	273	189	203	193
Agricultural	Number	202	257	265	267	280	297	297	298	197	201
Total	Number	2,855	2,961	3,004	3,027	3,078	3,139	3,124	3,140	2,664	2,628
Billed											
Domestic Treated to 15m ³	m ³	90,425	94,859	97,084	94,029	93,652	99,720	90,576	91,534	99,030	93,025
Domestic Treated above 15m ³	m ³	80,040	85,453	84,189	75,219	71,404	78,121	70,522	-	-	-
Domestic Treated 16 - 25m ³	m ³	-	-	-	-	-	-	-	33,728	32,285	32,490
Domestic Treated over 25m ³	m ³	-	-	-	-	-	-	-	31,793	31,483	32,397
Commercial Treated	m ³	75,318	52,055	59,546	56,690	33,354	30,898	19,601	15,825	15,721	13,752
Government Treated	m ³	-	-	110	319	9,782	16,504	16,036	21,947	19,222	22,352
Untreated	m ³	17,109	14,909	16,103	13,898	14,240	15,218	14,809	13,209	13,212	11,408
Agricultural	m ³	15,408	30,490	38,198	25,468	23,039	24,362	25,996	18,756	28,865	21,874
Total	m³	278,300	277,766	295,230	265,623	245,471	264,823	237,540	226,792	239,818	227,297
Annual Average Consumption											
Domestic Treated	litre	80,068	83,017	82,397	76,135	73,001	77,289	70,012	65,604	79,686	80,083
Commercial Treated	litre	328,900	220,572	250,193	260,046	199,725	182,828	124,057	96,494	112,293	94,563
Government Treated	litre	-	-	36,667	14,506	115,082	183,378	168,800	233,397	203,848	266,953
Untreated	litre	58,392	50,711	54,037	46,795	49,965	53,965	54,245	56,734	60,850	59,980
Agricultural	litre	76,277	118,638	144,143	95,386	82,282	82,027	87,529	63,034	123,284	119,992
Combined	litre	97,478	93,808	98,279	87,751	79,750	84,365	76,037	72,227	90,022	86,491
Daily Average Consumption											
Domestic Treated	litre	219	227	226	209	200	212	192	180	218	219
Commercial Treated	litre	901	604	685	712	547	501	340	264	308	259
Government Treated	litre	0	0	100	40	315	502	462	639	558	731
Untreated	litre	160	139	148	128	137	148	149	155	167	164
Agricultural	litre	209	325	395	261	225	225	240	173	338	329
Combined	litre	267	257	269	240	218	231	208	198	247	237
Average Quarterly Billed											
Domestic Treated	m ³	20.0	20.8	20.6	19.0	18.3	19.3	17.5	16.4	19.9	21.5
Commercial Treated	m ³	82.2	55.1	62.5	65.0	49.9	45.7	31.0	24.1	28.1	27.6
Government Treated	m ³	-	-	9.2	3.6	28.8	45.8	42.2	58.3	51.0	58.8
Untreated	m ³	14.6	12.7	13.5	11.7	12.5	13.5	13.6	14.2	15.2	18.8
Agricultural	m ³	19.1	29.7	36.0	23.8	20.6	20.5	21.9	15.8	30.8	42.2
Combined	m³	24.4	23.5	24.6	21.9	19.9	21.1	19.0	18.1	22.5	21.6
Water Supply											
Source											
Redhill	m ³	127,597	159,343	167,896	148,480	165,065	166,061	129,745	135,089	141,315	131,688
Hutts Gate	m ³	103,968	110,399	120,490	122,722	128,144	136,834	120,008	117,334	122,966	104,299
Jamestown	m ³	71,645	91,271	91,205	100,631	105,571	90,419	80,497	78,340	74,155	77,129
Levelwood	m ³	19,599	24,919	25,982	34,356	50,340	50,340	69,027	42,339	43,729	49,351
Untreated	m ³	63,310	45,582	68,567	43,762	70,601	73,388	60,345	52,158	54,572	78,410
Total	m³	386,119	431,514	474,140	449,951	519,721	517,042	459,622	425,260	436,737	440,877
Supply % by Source											
Redhill	%	33.0%	36.9%	35.4%	33.0%	31.8%	32.1%	28.2%	31.8%	32.4%	29.9%
Hutts Gate	%	26.9%	25.6%	25.4%	27.3%	24.7%	26.5%	26.1%	27.6%	28.2%	23.7%
Jamestown	%	18.6%	21.2%	19.2%	22.4%	20.3%	17.5%	17.5%	18.4%	17.0%	17.5%
Levelwood	%	5.1%	5.8%	5.5%	7.6%	9.7%	9.7%	15.0%	10.0%	10.0%	11.2%
Untreated	%	16.4%	10.6%	14.5%	9.7%	13.6%	14.2%	13.1%	12.3%	12.5%	17.8%
Non Revenue Water											
Treated	m ³	77,026	153,565	164,644	179,932	240,928	218,411	202,542	178,275	184,424	168,452
Untreated	m ³	30,793	183	14,266	4,396	33,322	33,808	19,540	20,193	12,495	45,128