



ELECTRICITY										
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills										
Bands										
Standing Charge (1 Phase)	£/quarter	£ 11.00	£ 11.50	£ 11.79	£ -	£ -	£ -	£ -	£ -	£ -
Standing Charge (3 Phase)	£/quarter	£ 33.00	£ 34.50	£ 35.36	£ -	£ -	£ -	£ -	£ -	£ -
Tariff Low User Band (up to 400)	£/kWh	£ 0.212	£ 0.22	£ 0.23	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff Medium User Band (401 - 1000)	£/kWh	£ 0.363	£ 0.38	£ 0.39	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30
Tariff High User Band (1,000+)	£/kWh	£ 0.396	£ 0.42	£ 0.43	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46
Average Tariff										
Domestic	£/kWh	£ 0.296	£ 0.309	£ 0.320	£ 0.314	£ 0.309	£ 0.308	£ 0.307	£ 0.308	£ 0.31
Commercial / Government	£/kWh	£ 0.407	£ 0.432	£ 0.441	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.46
Overall	£/kWh	£ 0.354	£ 0.370	£ 0.382	£ 0.392	£ 0.393	£ 0.395	£ 0.393	£ 0.383	£ 0.39
Total Tariff Revenue	£	3,077,699	3,280,403	3,621,883	3,841,496	3,877,731	4,001,124	1,044,861	3,594,694	3,448,599
Average Domestic Daily Bill	£/day	£ 1.47	£ 1.58	£ 1.66	£ 1.59	£ 1.51	£ 1.48	£ 1.41	£ 1.67	£ 1.59
Average Domestic Annual Bill	£/annum	£ 536	£ 577	£ 605	£ 580	£ 551	£ 540	£ 516	£ 609	£ 580
Average Overall Daily Bill	£/day	£ 3.17	£ 3.20	£ 3.52	£ 3.67	£ 3.69	£ 3.76	£ 3.55	£ 3.50	£ 3.42
Average Overall Annual Bill	£/annum	£ 1,155	£ 1,168	£ 1,286	£ 1,340	£ 1,346	£ 1,374	£ 1,295	£ 1,278	£ 1,249
Numbers of Customers and Units Billed										
Consumer Meters										
Domestic	Number	2,377	2,398	2,441	2,462	2,498	2,547	2,562	2,280	2,345
Commercial	Number	248	254	253	294	302	316	297	300	303
Government	Number	133	133	132	120	119	120	118	103	105
Total	Number	2,758	2,785	2,826	2,876	2,919	2,983	2,977	2,683	2,753
Billed										
Domestic Low User	kWh	2,683,694	2,762,432	2,847,301	2,859,848	2,884,869	2,959,217	2,809,533	2,990,734	2,793,201
Domestic Medium User	kWh	1,273,362	1,304,215	1,358,977	1,296,669	1,307,689	1,278,564	1,290,306	1,288,993	1,379,114
Domestic High User	kWh	351,256	407,036	410,463	392,208	259,003	224,332	199,697	226,838	237,961
Commercial	kWh	3,702,535	3,429,332	3,860,216	4,250,821	4,356,120	4,492,906	4,256,579	3,058,449	3,067,448
Government	kWh	895,215	786,089	926,221	917,889	1,103,056	1,344,854	1,191,345	1,342,596	1,414,558
Street Lighting (Government)	kWh	102,503	104,563	104,776	107,189	91,513	82,374	59,768	34,752	32,853
Used in Production (Power Station)	kWh	567,672	594,545	515,034	476,237	499,129	484,028	467,146	499,177	450,059
Total	kWh	9,576,237	9,388,212	10,022,988	10,300,861	10,501,379	10,866,275	10,274,374	9,441,539	9,375,194
Annual Average Consumption										
Domestic	kWh	1,812	1,866	1,891	1,848	1,782	1,752	1,678	1,977	1,881
Commercial	kWh	14,930	13,501	15,258	14,459	14,424	14,218	14,332	10,195	10,124
Government	kWh	7,502	6,697	7,811	8,542	10,038	11,894	10,603	13,372	13,785
Combined	kWh	3,266	3,158	3,364	3,416	3,427	3,480	3,294	3,333	3,242
Daily Average Consumption										
Domestic	kWh	5.0	5.1	5.2	5.1	4.9	4.8	4.6	5.4	5.2
Commercial	kWh	40.9	37.0	41.8	39.6	39.5	39.0	39.3	27.9	27.7
Government	kWh	20.6	18.3	21.4	23.4	27.5	32.6	29.0	36.6	37.8
Combined	kWh	8.9	8.7	9.2	9.4	9.4	9.5	9.0	9.1	8.9
Electricity Generation										
Generation										
Diesel	kWh	9,593,636	8,619,989	8,038,875	8,490,816	8,708,038	8,943,645	8,965,414	8,198,057	8,548,822
Wind	kWh	1,008,245	2,336,690	2,453,329	2,144,789	1,974,134	2,069,749	1,841,978	1,726,788	1,258,144
Solar	kWh	68,080	106,341	801,608	861,761	894,891	997,219	996,974	988,343	971,049
Other	kWh	-	-	-	-	-	-	-	-	-
Total	kWh	10,669,961	11,063,020	11,293,812	11,497,366	11,577,063	12,010,613	11,804,366	10,913,188	10,778,015
Generation % by Source										
Diesel	%	89.9%	77.9%	71.2%	73.9%	75.2%	74.5%	75.9%	75.1%	79.3%
Wind	%	9.4%	21.1%	21.7%	18.7%	17.1%	17.2%	15.6%	15.8%	11.7%
Solar	%	0.6%	1.0%	7.1%	7.5%	7.7%	8.3%	8.4%	9.1%	9.0%
Other	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fuel Used										
Quantity	kilolitre	2,448	2,208	2,086	2,147	2,218	2,027	2,017	1,927	1,963
Cost	£M	1.767	1.471	1.137	1.141	1.383	1.703	1.837	1.427	1,606



WASTE WATER

FINANCIAL YEAR	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year

Tariff Charges & Average Bills

Bands		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
Standing Charge (Domestic)	£/quarter	£ 10.45	£ 11.50	£ 11.79	£ 12.50	£ 15.00	£ 18.00	£ 18.00	£ 19.80	£ 21.78
Standing Charge (Comm & Gov)	£/quarter	£ 16.50	£ 18.15	£ 18.61	£ 19.73	£ 23.68	£ 28.43	£ 28.43	£ 31.26	£ 34.39
Total Sewage Tariff Revenue	£	39,490	46,504	57,345	63,294	69,298	90,167	25,119	106,459	117,149
Average Domestic Daily Bill	£/day	£ 0.11	£ 0.13	£ 0.13	£ 0.14	£ 0.16	£ 0.20	£ 0.20	£ 0.22	£ 0.24
Average Domestic Annual Bill	£/annum	£ 41.80	£ 46.00	£ 47.16	£ 50.00	£ 60.00	£ 72.00	£ 72.00	£ 79.20	£ 87.12
Average Overall Daily Bill	£/day	£ 0.12	£ 0.13	£ 0.14	£ 0.14	£ 0.17	£ 0.21	£ 0.21	£ 0.23	£ 0.25
Average Overall Annual Bill	£/annum	£ 44.02	£ 48.51	£ 49.76	£ 52.82	£ 63.62	£ 76.62	£ 76.72	£ 84.59	£ 92.49

Numbers of Customers

Sewage		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
Domestic Connections	Number	1,087	1,093	1,111	1,119	1,124	1,124	1,130	1,177	1,192
Commercial Connections	Number	65	68	68	71	79	86	91	97	91
Government Connections	Number	45	46	49	50	52	54	53	60	51
Total	Number	1,197	1,207	1,228	1,240	1,255	1,264	1,274	1,334	1,334

WATER										
FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills										
Bands										
Standing Charge (Dom & Agri)	£/quarter	£ 6.60	£ 7.00	£ 7.18	£ 7.18	£ 8.61	£ 10.33	£ 10.33	£ 11.36	£ 12.50
Standing Charge (Comm & Gov)	£/quarter	£ 19.80	£ 21.00	£ 21.53	£ 21.53	£ 25.83	£ 31.00	£ 31.00	£ 33.10	£ 36.41
Domestic Treated up to 15m ³	£/m ³	£ 0.86	£ 0.90	£ 0.93	£ 0.97	£ 1.16	£ 1.39	£ 1.39	£ 1.53	£ 1.69
Domestic Treated above 15m ³	£/m ³	£ 1.14	£ 1.20	£ 1.23	£ 1.28	£ 1.53	£ 1.84	£ 1.84	£ -	£ -
Domestic Treated 16 - 25m ³	£/m ³	-	-	-	-	-	-	-	£ 2.02	£ 2.22
Domestic Treated over 25m ³	£/m ³	-	-	-	-	-	-	-	£ 3.97	£ 4.37
Commercial	£/m ³	£ 2.24	£ 2.35	£ 2.41	£ 2.51	£ 3.10	£ 3.61	£ 3.61	£ 3.97	£ 4.37
Untreated	£/m ³	£ 0.57	£ 0.60	£ 0.62	£ 0.64	£ 0.77	£ 0.92	£ 0.92	£ 1.01	£ 1.11
Average Tariff										
Domestic	£/m ³	£ 1.32	£ 1.38	£ 1.42	£ 1.48	£ 1.79	£ 2.12	£ 2.14	£ 2.30	£ 2.47
Commercial Treated	£/m ³	£ 2.48	£ 2.74	£ 2.75	£ 2.86	£ 3.61	£ 4.29	£ 4.61	£ 5.37	£ 5.67
Government Treated	£/m ³	-	-	£ 2.51	£ 2.78	£ 3.14	£ 3.64	£ 3.64	£ 4.00	£ 4.40
Untreated	£/m ³	£ 1.02	£ 1.15	£ 1.15	£ 1.25	£ 1.46	£ 1.69	£ 1.11	£ 1.11	£ 1.11
Agricultural	£/m ³	£ 0.92	£ 0.84	£ 0.82	£ 0.94	£ 1.19	£ 1.42	£ 1.04	£ 1.04	£ 1.04
Combined	£/m ³	£ 1.57	£ 1.53	£ 1.57	£ 1.67	£ 1.98	£ 2.34	£ 2.25	£ 1.83	£ 1.93
Total Water Tariff Revenue	£	397,642	441,562	468,813	440,769	458,271	458,271	585,384	589,283	772,172
Average Domestic Daily Bill	£/day	£ 0.29	£ 0.31	£ 0.32	£ 0.31	£ 0.36	£ 0.45	£ 0.43	£ 0.24	£ 0.33
Average Domestic Annual Bill	£/annum	£ 106	£ 115	£ 117	£ 113	£ 131	£ 164	£ 157	£ 88	£ 120
Average Overall Daily Bill	£/day	£ 0.43	£ 0.40	£ 0.43	£ 0.41	£ 0.44	£ 0.55	£ 0.48	£ 0.36	£ 0.48
Average Overall Annual Bill	£/annum	£ 155	£ 145	£ 157	£ 148	£ 162	£ 201	£ 177	£ 132	£ 174
Number of Customers and Units Billed										
Consumer Meters										
Domestic Treated	Number	2,129	2,172	2,200	2,223	2,261	2,301	2,301	2,394	2,043
Commercial Treated	Number	229	236	238	218	167	169	158	164	140
Government Treated	Number	2	2	3	22	85	90	95	95	81
Untreated	Number	293	294	298	297	285	282	273	189	203
Agricultural	Number	202	257	265	267	280	297	297	298	197
Total	Number	2,855	2,961	3,004	3,027	3,078	3,139	3,124	3,140	2,664
Billed										
Domestic Treated to 15m ³	m ³	90,428	94,859	97,084	94,029	93,652	99,720	97,735	91,534	99,030
Domestic Treated above 15m ³	m ³	80,040	85,453	84,189	75,219	71,404	78,178	70,522	-	-
Domestic Treated 16 - 25m ³	m ³	-	-	-	-	-	-	-	33,728	32,285
Domestic Treated over 25m ³	m ³	-	-	-	-	-	-	-	31,793	31,483
Commercial Treated	m ³	75,318	50,736	59,454	53,868	33,984	30,898	19,601	15,463	15,721
Government Treated	m ³	-	-	110	319	9,782	16,504	16,036	21,947	19,097
Untreated	m ³	17,109	14,909	16,103	13,898	14,240	15,218	14,809	13,209	13,212
Agricultural	m ³	15,408	30,490	38,198	25,468	23,039	24,362	25,996	18,756	28,865
Total	m³	278,303	276,447	295,138	262,801	246,101	264,880	244,699	226,430	239,693
Annual Average Consumption										
Domestic Treated	litre	80,070	83,017	82,397	76,135	73,001	77,313	73,123	67,219	75,635
Commercial Treated	litre	328,900	214,983	249,807	247,101	203,497	182,828	124,057	96,890	104,215
Government Treated	litre	-	-	36,667	14,500	115,082	183,378	168,800	233,397	203,848
Untreated	litre	58,392	50,711	54,037	46,795	49,965	53,965	54,245	56,734	60,850
Agricultural	litre	76,277	118,638	144,143	95,386	82,282	82,027	87,529	63,034	123,284
Combined	litre	97,479	93,363	98,248	86,819	79,955	84,384	78,329	72,111	89,975
Daily Average Consumption										
Domestic Treated	litre	219	227	226	209	200	212	200	184	207
Commercial Treated	litre	901	589	684	677	558	501	340	265	286
Government Treated	litre	0	0	100	40	315	502	462	639	558
Untreated	litre	160	139	148	128	137	148	149	155	167
Agricultural	litre	209	325	395	261	225	225	240	173	338
Combined	litre	267	256	269	238	219	231	215	198	247
Average Quaterly Billed										
Domestic Treated	m ³	20.0	20.8	20.6	19.0	18.3	19.3	18.3	16.8	18.9
Commercial Treated	m ³	82.2	53.7	62.5	61.8	50.9	45.7	31.0	24.2	26.1
Government Treated	m ³	-	-	9.2	3.6	28.8	45.8	42.2	58.3	51.0
Untreated	m ³	14.6	12.7	13.5	11.7	12.5	13.5	13.6	14.2	15.2
Agricultural	m ³	19.1	29.7	36.0	23.8	20.6	20.5	21.9	15.8	30.8
Combined	m³	24.4	23.3	24.6	21.7	20.0	21.1	19.6	18.0	22.5
Water Supply										
Source										
Redhill	m ³	127,597	159,343	167,896	148,480	165,065	166,061	129,745	135,089	141,315
Hutts Gate	m ³	103,968	110,399	120,490	122,722	128,144	136,799	120,008	117,334	122,966
Jamestown	m ³	71,645	91,271	91,205	100,631	105,571	90,419	80,497	78,340	74,155
Levelwood	m ³	19,599	24,919	25,982	34,356	50,340	50,340	69,027	42,339	43,729
Untreated	m ³	63,310	45,582	68,567	43,762	70,601	73,388	60,345	52,158	54,572
Total	m³	386,119	431,514	474,140	449,951	519,721	517,007	459,622	425,260	436,737
Supply % by Source										
Redhill	%	33.0%	36.9%	35.4%	33.0%	31.8%	32.1%	28.2%	31.8%	32.4%
Hutts Gate	%	26.9%	25.6%	25.4%	27.3%	24.7%	26.5%	26.1%	27.6%	28.2%
Jamestown	%	18.6%	21.2%	19.2%	22.4%	20.3%	17.5%	17.5%	18.4%	17.0%
Levelwood	%	5.1%	5.8%	5.5%	7.6%	9.7%	9.7%	15.0%	10.0%	10.0%
Untreated	%	16.4%	10.6%	14.5%	9.7%	13.6%	14.2%	13.1%	12.3%	12.5%
Non Revenue Water										
Treated	m ³	77,023	154,884	164,736	182,754	240,298	218,319	195,383	178,637	184,549
Untreated	m ³	30,793	183	14,266	4,396	33,322	33,808	19,540	20,193	12,495