



## PRESS STATEMENT

### Update following the Island-Wide Power Outage on 2 January 2023

At approximately 10:30am on Monday, 2 January 2023, the Power Station experienced a fault that caused the operating generator to shut down, resulting in an island-wide power outage. This indicated a major fault.

In addition to the team at the Power Station, additional on-call engineering staff were called in to identify the source of the fault. This was a complex exercise and it took until mid-afternoon to ascertain that the problem was due to an issue associated with the busbar sections at the Power Station. The busbars are the connecting point between the generators and feeder switchgear so that the generation infrastructure connects with the distribution network.

Having identified the fault, rectification work then took place. At around 6pm testing was carried out before restoring power. Power was fully restored to the entire island shortly after 7pm.

Thanks are extended to the team at the Power Station who worked throughout the day under immense pressure to restore power and to the public for your patience and support during the outage.

Connect Saint Helena Ltd will continue work today to normalise network operations which may necessitate short interruptions to parts of the network. Further updates will follow via the radio stations.

We apologise for the inconvenience caused during this unforeseen event and thank everyone for their ongoing support and co-operation.

03 January 2023

