



ELECTRICAL INSTALLATIONS

Connect Saint Helena Ltd (Connect) would like to remind customers of the following processes when making a connection to the electrical system. These processes apply to customers who are connecting a new property to the grid as well as to existing customers who might be altering their connection to the electricity grid.

New Connections

When a property owner applies to Connect for a new connection to the grid, our installation team will first check if the wiring in your property is safe and complies with the Wiring Regulations, 18th Edition. When our installation team is satisfied that everything is safe, they will provide you with an Electrical Installation Certificate. Our technicians will then connect your property to the electricity grid.

Modifications and New Equipment

Existing customers who are modifying their connection to the electricity grid must advise Connect prior to making the modification. This is to ensure the safety of both your property and the wider electricity grid.

Modifications may include, for example, changes to existing wiring, installing additional wiring, installing additional equipment (such as photovoltaic (PV) systems and generators), or making changes to the consumer unit.

The customer must ensure the work can be carried out in accordance with the Wiring Regulations, 18th Edition, and that all technical requirements can be met. Our technicians will gladly provide you with any advice you may need.

Legal Requirements

Under the Electricity Regulations, electrical equipment (other than items such as home appliances or similar items) should not be installed without the prior approval of Connect. Once approved, the installation should be undertaken by a person who is a holder of a St Helenian Electrician Licence. Connect has a list of persons who are holders of valid St Helenian Electrician Licences and this can be provided on request.

Any changes or alterations to your existing wiring installation that are undertaken without prior approval from Connect may invalidate your Electrical Installation Certificate. All consumers that are connected to the electricity grid must have a valid Electrical Installation Certificate as this confirms that the relevant standards have been met and the connection is safe. If the Electrical Installation Certificate is invalidated, you will need to apply for re-testing by Connect to obtain a new Electrical Installation Certificate.

Please feel free to contact our Administration Office via telephone number 22255 or e-mail enquiries@connect.co.sh. Alternatively, you could arrange to visit us during working hours between 08:30 to 16:00 at our Administration Office at Seales Corner in Jamestown.

5 July 2022

