



UTILITY BILL PAYMENT REMINDER

DID YOU KNOW?.....that you can arrange to pay your utility bills either by:

- **Cash, Cheque or Bank transfer** - Bills can be paid at the Bank of St Helena (BOSH) by cash, cheque or bank transfer.
- **Salary/Pension Deduction** - Your employer or pension provider may allow you to have deductions made that are paid directly to us.
- **Standing Order for fixed amount** – You may set up a monthly Standing Order at the BOSH for a fixed amount. A regular amount is paid towards your bill each month. When your meter is read and the actual amount of your quarterly bill is known, you may have under or over-paid. If you have underpaid, you will need to pay the shortfall when you receive your bill. In the case of over-payment, you may carry the credit forward to future bills or apply for a refund.
- **Direct Debit** – You may complete a Direct Debit Mandate form available from our Connect Office which must be completed and submitted to the BOSH. The full amount owing will be debited from your BOSH Account on the 29th of the month the bill is due.

For full details, see the back of your utility bill.

A reminder that bills for customers in the Longwood, Sandy Bay, Blue Hill and Levelwood areas should be paid by **Saturday 29th January 2022**.

For any billing enquiries, please contact our Billing Coordinator on 22341 or enquiries@connect.co.sh.

18 January 2022

