



ELECTRICAL INSTALLATIONS

Connect Saint Helena Ltd (Connect) would like to remind customers of the following processes when making a connection to the electrical system. These processes apply both to customers who are connecting a new property to the network as well as if you are connecting anything which may connect to the electricity supply network. This includes altering or modifying any existing wiring, installing additional wiring, installing equipment such as PV inverters and generators or making any changes to the consumer unit etc.

New Connections

When a property owner applies to Connect for electricity supply or notifies us of any change, our installation team will first check if the wiring in your property is safe and is done in accordance with Wiring Regulations, 18th Edition.

When our installation team is satisfied that everything is safe, they will provide you with an Electrical Installation Certificate. Our technicians will then connect your property to the electricity grid.

Modifications and New Equipment

Where you are modifying or installing new equipment e.g. modifying an existing wiring, installing additional wiring, installing equipment such as PV inverters and generators or making changes to the consumer unit, you will need to ensure this is also done in accordance with latest edition of the Wiring Regulations and the Electricity Regulations. Connect's technical team will gladly provide you with any advice you may need.

Legal Requirements

Under the Electricity Regulations, electrical equipment (other than items such as home appliances or similar items) should not be installed without the approval of Connect or without using a person who is a holder of a St Helenian Electrician Licence. Connect has a list of persons who are holders of valid St Helenian Electrician Licences.

Any changes or alterations to your existing wiring installation without complying with the procedure e.g. obtaining Connect's approval may invalidate your Electrical Installation Certificate. If the Electrical Installation Certificate is invalidated, you will need to apply for re-testing by Connect to obtain a new Electrical Installation Certificate.

If you are unsure if your Electrical Installation Certificate may have been invalidated or you would like any advice or confirmation that your electrical installations are safe and comply with the regulations, our technicians will revisit your premises to confirm if the changes are done in accordance with Wiring Regulations and appropriate earth breakers are installed, and if so, you will be given a new Electrical Installation Certificate.

Please feel free to contact our Administration Office via telephone number 22255 or e-mail enquiries@connect.co.sh. Alternatively, you could arrange to visit us during working hours between 08:30 to 16:00 at our Administration Office at Seales Corner in Jamestown.

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