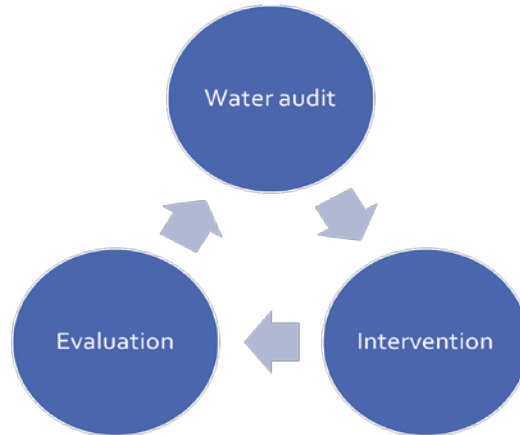




## UNACCOUNTED FOR WATER

### WATER LOSS CONTROL PROGRAM

A Water Loss Control is an iterative process as represented by the above chart. An area is audited, interventions are made depending on what the audit reveals and then any intervention is evaluated. This process continues until losses fall within acceptable limits.



Next week we will explain the differences between Revenue and Non-Revenue Water, Billed Authorised Consumption, Unbilled Authorised Consumption, Apparent (Commercial) Losses and Real (Physical) Losses.

**23 February 2021**

