

PROPOSED ELECTRICITY AND WATER TARIFFS COMMENCING 1ST APRIL 2021

Connect Saint Helena is proposing revised tariffs commencing 1st April 2021. Whilst there has been good progress in reducing operating costs we still require a sizeable subsidy from SHG to remain solvent putting pressure on Connect to increase charges to the consumer. We are proposing to keep electricity usage tariffs at their current level and to focus increase on water and sewage charges. The combined effect for most people will be less than inflationary increase on their Connect bill. The Minimum Income Standard will be adjusted to take into account this increase and qualifying agricultural customers will receive payments directly from Saint Helena Government to offset this increase. Electricity charges have remained static for the last 5 years with the last increase in April 2016.

	CURRENT TARIFF	PROPOSED TARIFF	Increase
ELECTRICITY TARIFF CHARGES			
<u>Usage Charges</u>			
Domestic Band 1 (first 1,000units)	£0.30	£0.30	Nil
Domestic Band 2 (units over 1,000)	£0.46	£0.46	Nil
Commercial and 3 Phase	£0.46	£0.46	Nil
WATER TARIFF CHARGES			
<u>Quarterly Standing Charges</u>			
Domestic	£11.36	£12.50	£1.14
Commercial	£33.10	£36.41	£3.31
Agricultural	£11.36	£12.50	£1.14
<u>Domestic Use</u>			
Treated Water first 15 cubic metres	£1.53	£1.68	£0.15
Treated Water 16 – 24 cubic metres	£2.02	£2.22	£0.20
Treated Water above 24 cubic meters	£3.97	£4.37	£0.40
Untreated	£1.01	£1.11	£0.10
<u>Other Use</u>			
Commercial	£3.97	£4.37	£0.40
Agricultural treated	£2.02	£2.22	£0.20
Agricultural untreated	£1.01	£1.11	£0.10
DRAINAGE TARIFF CHARGES			
Domestic Standing	£19.80	£21.78	£1.98
Commercial Standing	£31.26	£34.39	£3.13





	CURRENT TARIFF	PROPOSED TARIFF	Increase
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ELECTRICITY OTHER CHARGES

Disconnection	£42.18	£43.03	£0.85
Reconnection	£42.18	£43.03	£0.85

WATER OTHER CHARGES

Connection	£36.56	£37.29	£0.73
Disconnection	£36.56	£37.29	£0.73
Reconnection	£36.56	£37.29	£0.73

DRAINAGE OTHER CHARGES

Empty private septic tank (domestic)	£78.52	£86.37	£7.85
Empty private septic tank (commercial)	£126.12	£138.73	£12.61
Unblock private sewer line (domestic)	£78.52	£86.37	£7.85
Unblock private sewer line (commercial)	£126.12	£138.73	£12.61
Connection	£38.67	£42.54	£3.87
Disconnection	£38.67	£42.54	£3.87

Anyone wanting to understand more how the tariff changes will affect them are welcome to call Connect on 22255 or email enquiries@connect.co.sh

Any comments you might have regarding the proposed tariffs can be forwarded to:

The Utilities Regulatory Authority, The Castle, Jamestown marked for the attention of Yvonne Williams or by email to: yvonne.williams@sainthelena.gov.sh

All comments must be received by 12:00 noon on Friday 12th March 2021.