



UNACCOUNTED FOR WATER PROGRAMME

As part of an ongoing Unaccounted for Water Programme, Connect Saint Helena Ltd staff will be visiting homes and businesses over the course of the next few months reading individual water meters.

The purpose of this exercise is to establish where water has undergone treatment and entered the water distribution network but does not end up being metered at the consumers' premises. This is lost water which the Unaccounted for Water Programme seeks to minimise.

Consumers are assured that this exercise will not have any negative effect on their water supply and should take no longer than a few minutes.

Our staff will be carrying identification which they can show to you.

If you are unsure about the identity of the caller, please contact the Connect Saint Helena Ltd Admin Office on 22255 for verification or if you have any further questions.

Your co-operation in helping us is greatly appreciated.

26 February 2019

